SELF-ISOLATION FOR STUDENTS ARRIVING FROM NON-EXEMPT COUNTRIES/STAFF GUIDE

Student Accommodation - Canterbury campus
Updated 23 July 2020
Self-isolation accommodation at Kent

- Accommodation for students arriving from countries that are required to self-isolate on arrival to the UK has been set aside in Tyler Court on the Canterbury Campus. These are large, en-suite rooms with shared kitchens.
- Students from **exempt countries** will not need to self-isolate.
- Students should be encouraged to arrive to campus in time to complete their isolation before the start of term, though we recognise this will not be possible for all students, perhaps due to travel restrictions in their own country. We will facilitate isolation accommodation throughout the year, though the details of this may change as time goes on, and in line with the Uni’s decisions on late arrivals.
- UG/PG students who have a 2020/21 accommodation agreement with the University of Kent will be able to arrive from 5 September 2020. Accommodation charges will begin on 19 September 2020, no matter when the student arrives to campus into self-isolation accommodation.
- Kent and Medway Medical School (KMMS) students requiring self-isolation accommodation will be able to arrive from 22 August 2020. Accommodation charges will begin on 05 September 2020.
- Current PGs who were released from their accommodation agreements early and now wish to return to campus will be able to arrive from 17 August 2020. Accommodation charges will resume from the date that they arrive. They will be able to stay until the end of their current contract, unless they hold a new contract for 2020/21.
- Medway students who hold an accommodation agreement with Kent at Pier Quays may need to complete their self-isolation on the Canterbury campus and then relocate to Medway. The details of this will be finalised in the coming weeks.
Self-isolation, pre-arrival

- Any students arriving from countries that are required to self-isolate on arrival should contact the Accommodation Office as soon as possible to advise them of their arrival date and discuss their requirements. This message will be sent out by the International Office, the Accommodation Office (to all students, not just international ones) and be listed as an FAQ on the University of Kent website.

- The Accommodation Office will be relying on students to give them the correct information regarding their requirements, and will ask the students to follow the latest government advice in this respect.

- The Accommodation Office will maintain a list of students requiring self-isolation accommodation and their dates of arrival.

- The Accommodation Office will send pre-arrival information to students, containing information on where to arrive and what they should expect when they arrive at the University, including:
  - Arriving at Tyler Court
  - Information of what will be in provided, such as ‘tea and coffee will be provided but you may wish to bring your own preferred beverages’
  - Registering with the University Medical Centre

- Pre-arrival information could also include lists (see below) of what they may wish to bring and other relevant guidance eg:
  - Enough medication/toiletries/sanitary products to last at least 14 days
  - Hand-washing laundry detergent, as students will be unable to access the launderette while they are isolating
  - Snacks, books, personal entertainment items.
Self-isolating student arrivals

- Students requiring isolation accommodation arriving within 48 hours of each other will be allocated into a single flat, no matter where they have travelled from.
- Campus Security or Tyler Court Reception will issue keys depending on the time of the student's arrival. Students can arrive at any time, 24 hours a day. Outside of normal reception opening hours, students can use the intercom system located outside Tyler Court A to contact Campus Security, who will attend as soon as possible.
- Bedrooms will be allocated on Kx residential (our summer bookings reservation system).
- Accommodation will be equipped with bedding free of charge. Once students move to their permanent accommodation, they will need to provide their own bedding and cannot take the bedding from their self-isolation accommodation with them.
- Kitchens will be equipped with crockery and cutlery free of charge. There will be no self-catering equipment such as saucepans, cooking utensils etc, as a chargeable delivered catering package will be provided. Once students move to their permanent accommodation, they will need to provide their own kitchen equipment.
- Students may wish to purchase household items for their permanent accommodation through UniKitOut.
- Flats will be supplied with cleaning materials and support on how to use them.
- Kitchen rota will be available in the kitchens, so students can plan their time in the shared space while maintaining distance from one another.
- A Welcome Information pack will be provided in each bedroom, containing:
  - Contact information for SSW, Campus Security, Catering and Accommodation.
  - Instructions on how to order food.
  - Government guidance on self isolation and not leaving the accommodation.
  - A UK pay-as-you-go SIM card (supplied by SSW / International office TBC).
Living in self-isolation

- A welcome pack for each student containing breakfast items, together with milk, tea and coffee will be in the kitchens on arrival.
- Students will order lunch and dinner online from a selection of dishes, which will be delivered directly to the flat by Kent Hospitality catering team every day.
- Lunch will be a packed meal style eg sandwich or salad, crisps and drink; and dinner will be the main meal. The details of the meal package and how to order it will be included in the Welcome Information pack. Dietary requirements will be catered for.
- The cost of the meals, including delivery, will be (a heavily subsidised) £5.00 per day which will be added onto the student’s accommodation account.
- There will be no additional food charges for students on Bed & Flex or Bed & Bistro packages after 19 September 2020, as the price of these food packages is included in the student’s accommodation fees.
- Students will need to leave kitchen rubbish in sealed bin bags (provided) outside their flat door, which will be removed by Housekeeping on a daily basis.
- After the quarantine period is over, students will move to their permanent term-time residence.
Student support during self-isolation

- Student Support and Wellbeing will be the main point of contact (Lucy Foley will nominate members of her team as appropriate)
- If anyone shows symptoms of COVID-19, the whole household must remain in isolation while the relevant testing protocols are followed. Student Support and Wellbeing will communicate with all the household members as to what they must do during this time
- The emergency evacuation procedure will need to be modified to include a separate Muster Point for self-isolating students outside Tyler Court C.